

# Vehicle Owner Request for Pre-Loss Condition Repairs:

\_\_\_\_\_ Insurance Company has said that your shop will repair the below stated vehicle to pre-loss condition for exactly the amount of the insurer's estimate (included with this agreement) with no additional amounts to be paid. Please confirm your agreement in writing by checking all the boxes below and signing this agreement. If you do not return this form signed with in 24 hours it will be agreed and understood that you have declined this offer.

\_\_\_\_\_ Collision Center/Body Shop (the shop) do hereby promise and agree to the following terms and conditions for the repairs to the following vehicle:

Year/Make/Model: \_\_\_\_\_

For (Vehicle owner name) \_\_\_\_\_

- Our shop will repair the above vehicle to pre-loss condition as close as reasonably possible as stated on the estimate from \_\_\_\_\_ Insurance for \$\_\_\_\_\_.
- Our shop will repair the vehicle only following the vehicle manufacturer's repair procedures/instructions/requirements 1<sup>st</sup>, as well as industry best practices and I-CAR recommendations if there is no published available manufacturer's information available. We have the required equipment, tools, materials as well as the technician training required to perform these repairs as stated on the manufacturers repair requirements. We agree to provide you a copy of these manufacturer repair instructions before repairs are made.
- Our shop will only use OEM factory parts for the repairs to the above vehicle unless vehicle owner provides written authorization for other parts. Any non-factory parts authorized by me, the vehicle owner, you agree to test fit and verify the safety, fit, function and form are the same as factory parts , as well as confirm with me the vehicle warranty is not voided by said part(s) before installing said parts.
- Our shop agrees to allow a representative of the vehicle owners choosing to reasonably and regularly inspect the repairs and to document all stages of repairs during the repair process.
- Our shop guarantee the repairs and workmanship to be of pre-loss condition as close as reasonably possible on the above vehicle for as long as the named vehicle owner owns the vehicle.
- Our shop acknowledges the completed repairs will be inspected by Collision Consulting of Washington. Our shop agrees that any deficiencies in the repairs found by Collision Consulting not to be of pre-loss condition as close as humanly possible will be immediately corrected at no cost to me by the repair shop of the vehicle owners choosing. A loaner vehicle will be paid for by our shop for the duration of any warranty re-repairs.

The undersigned represents and warrants they have the authority to sign this agreement and does agree to the above terms and conditions.

\_\_\_\_\_ / /

Authorized representative of above repair shop